

# TOC

## Transport Operators Competence



TOC material to support the daily operations of the transport company!

### INNOVATIVE WAY OF TRAINING

## The Project

Supporting and Reforming the Transport Operator's Competence - Developing a unified training package for the transport operator in Europe.

Maintaining and developing a transport operators own know-how has a direct impact on the company's business and financial profitability. The operation of today's transportation company requires the expertise and management of many areas, from maintaining the economy to refurbishing the fleet.

The aim of our the Transport Operators Competence project, which is aimed at increasing the knowledge of a transport company, is to produce training packages in various areas that can be utilized in the workplace. We will achieve this by first identifying the skills needed by operators in practical work. By analyzing this information, we can define a map of expertise for the needs of transport companies. The Knowledge Map, on the other hand, is the basis for the necessary (further) training to support the day-to-day operations of the company.

## NEW AND INNOVATIVE TRAINING FOR TRANSPORT OPERATOR

At the project we will develop a training package for self-training of transport operator or as part of contact training. After finishing the project, the material is available online in English, Finnish, Spanish, Italian, German, Polish and Bulgarian at the TOC website!

Follow us at Facebook and Twitter, News and results available from the web: <http://toc-project.eu>



Scan the QR code and you will find extra information in the form of Augmented Reality.



The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

This project has received grant support from Movetia funded by the Swiss Confederation. The content reflects the authors' view and Movetia is not responsible for any use that may be made of the information it contains.

# The Transport Operators' needs

## COMPETENCE MAP

The Transport Operator's Competence Map is based on a survey where transport companies owners and employees were asked about the main areas of expertise of the operators work.

The results of the survey showed that the operator's skills consist of the following modules:

- Civil-, Commercial-, Social- and Fiscal law
- Business and financial management
- Access to the market
- Technical standards and technical aspects of operation
- Road safety and Contingency Planning
- Environmental aspects
- Digital Technologies

You can look at the content and learning outcomes of Competence Map at: <http://www.toc-project.eu/>



## The supporting toolkit to help at daily work

The Transport Operators Competence project will create innovative training toolkit to support operators daily work. It is possible to implement the training toolkit into longer trainings and can be studied with trainer guidance. Also the training toolkit is easy to use independently at work.

Rapid changes in the goods and passenger transport sectors describe the development of the industry. Today's keywords are: digitalisation, robotics, new technologies, and environmental thinking.

- therefore further training and support is needed.

<http://www.toc-project.eu/>

## Recommendations

The Transport Operators Competence-project aims to make recommendations on the EQF for national and international road haulage and passenger transport qualifications.

The recommendations will be directed towards creating a commonly shared European understanding of the knowledge, skills and autonomy-responsibility that professionals engaged in providing freight and passenger transport services should possess so that their qualifications could be transferable across different European countries.

